

VALUE ANALYSIS REPORT 2026





About Report

The Value Analysis Report by FIDI - Integrated Foundation for Health Diagnostics, Research, Education and Innovation - presents an **assessment of the outcome, value, and impact indicators generated by the organization** in fulfilling its vision, mission, values, and purposes through diagnostic imaging activities, for the benefit of sustainable development, well-being, and quality of life for the Brazilian population.

Check out **FIDI's key highlights for the 2024–2025 biennium**, marked by an expanded presence and leadership within the Brazilian Unified Health System (SUS) and in serving private clients, healthcare facilities, and clinics across the country.



1	Value Analysis	4
2	FIDI: 40 Years of Transformation	8
3	Corporate Governance	12
4	Services and Solutions	18
5	FIDI in Numbers	20
6	Our Clients	23
7	People Who Are Making a Difference in Healthcare	31
8	Quality and Scientific Research	39
9	Innovation, Technology, and Systems	42
10	Projects, Expansion, and Communication	45
11	Social Impact	51

1

VALUE ANALYSIS



1 Value Analysis



FIDI is a private, nonprofit, philanthropic foundation

R\$ **1,00** → R\$ **12,03**



In 2025, for every R\$ 1.00 invested through tax exemptions, FIDI generated R\$ 12.03 in benefits for the health and well-being of the population and for Brazil's sustainable development.

Based on the quantitative data from the balance sheet and income statement for the fiscal years 2019 through 2025, FIDI's direct return—calculated by comparing the capital invested in its activities with the social security exemptions it received—was R\$3.50 for every R\$1.00 invested.

Based on the qualitative data from the assessment of strategic indicators and stakeholders' perception of value, FIDI's total return—comprising both direct and indirect returns to society—was R\$12.03.

FIDI's projected future potential return, based on total return to society, is R\$17.50 for every R\$1.00 invested.

PHILANTHROPY AT THE SERVICE OF SOCIETY

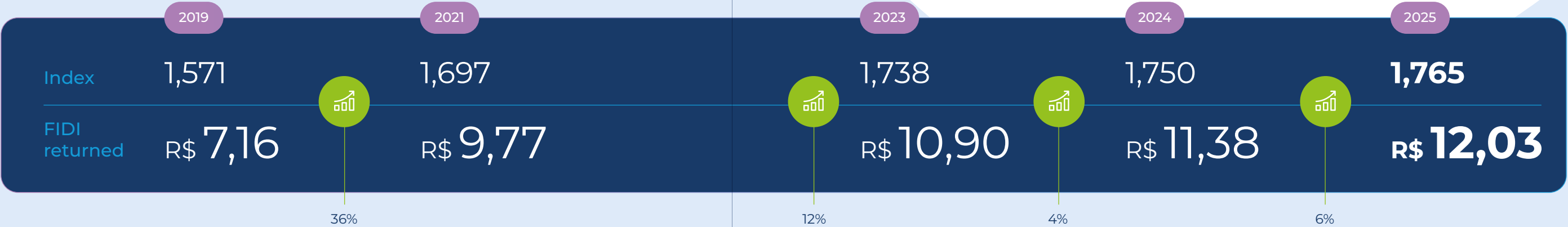


Working for the benefit of the public, in a manner that complements the government's efforts, is the hallmark of the work carried out by philanthropic organizations, which play an essential role in promoting social development. These are institutions that fulfill the mission of putting into practice, on a daily basis, the principle of love for humanity inherent in the meaning of the word "philanthropy," through the services they provide to society.

FIDI is proud to be part of this sector and to play a significant role in the healthcare field. **We are the largest company specializing in diagnostic imaging in Brazil and the largest private diagnostic imaging institution operating within the Unified Health System (SUS).**



 **6% growth**
in returns to Brazilian society
between 2024 and 2025.



The Value Analysis Report by FIDI - Integrated Foundation for Health Diagnostics, Research, Education and Innovation was developed by AVRI (Analytics Valuation Reporting Insights), based on the methodology of the National Forum of Philanthropic Institutions (FONIF) and DOM Strategy Partners (Intangible Assets

Management - IAM®), to assess the return on investment for philanthropic institutions certified by the Certification of Social Welfare Charities (CEBAS) in light of the tax exemption on social security contributions guaranteed by the Brazilian Federal Constitution.

2

FIDI: 40 YEARS OF TRANSFORMATION

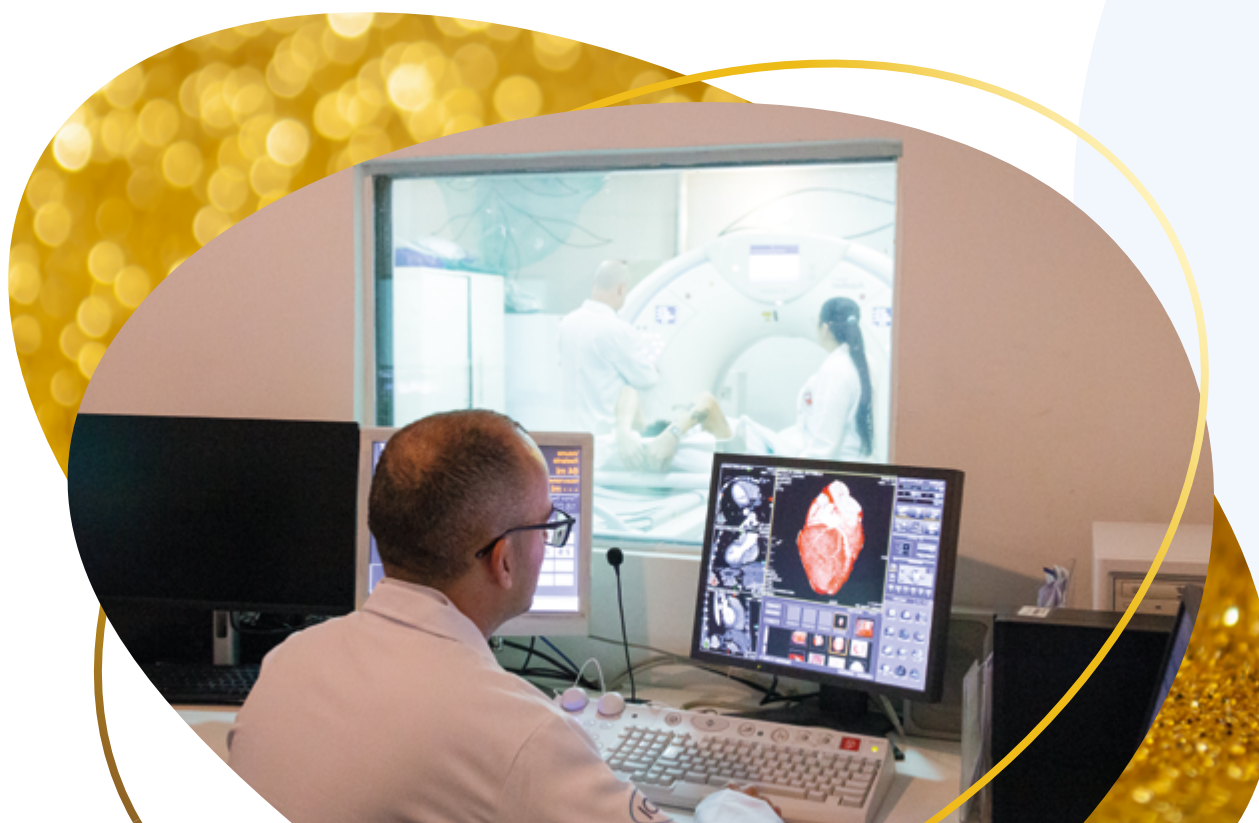
2 FIDI 40 years



FIDI MEDICINA DIAGNÓSTICA

We believe that access to the best in diagnostic medicine promotes health and well-being for present and future generations.

Every life saved is a step toward a healthier and more sustainable future for everyone.



FIDI - Integrated Foundation for Health Diagnostics, Research, Education and Innovation was founded in 1986 by medical professors from the Department of Diagnostic Imaging at the Paulista School of Medicine, now the Federal University of São Paulo (UNIFESP).

It is a private, nonprofit foundation that reinvests 100% of its resources in providing medical care to the Brazilian population through the development of diagnostic imaging solutions and the provision of teaching, research, and medical-scientific outreach activities, as well as social and philanthropic initiatives.

A MESSAGE FROM THE CEO

FIDI is celebrating 40 years of history, a journey marked by challenges and lessons learned and steady progress toward building a more humane, innovative, and responsible medical imaging sector.

With operations in more than 120 hospitals across the states of São Paulo, Rio de Janeiro, Rio Grande do Sul, Ceará, Mato Grosso do Sul, and Goiás, we have achieved excellent satisfaction ratings among patients, clients, employees, and other stakeholders—a positive reflection of our daily commitment to quality, care, and trust.

Our journey is also guided by the social impact we achieve. By applying the Value Analysis methodology, we have determined that, **for every R\$ 1.00 invested in the form of tax exemptions, FIDI returned R\$ 12.03 to society in benefits for the health and well-being of the population**—a result that reinforces our practice and culture as a Foundation.

We invest in research, innovation, and technology, expanding our capabilities in diagnostics, treatments, and care management, and supporting healthcare professionals with greater precision and agility, so that every patient receives the care they deserve.



Simone Vicente
CEO da FIDI

We won the 2025 Health Leaders Award in the Laboratories category—an honor recognizing organizations that stand out for their contributions to the development and strengthening of the healthcare sector in Brazil. This landmark achievement reinforces our ongoing commitment to excellence, quality, and creating value for the healthcare system.

The results we have achieved demonstrate that we are not resting on our laurels and **are continuing to strive to transform knowledge into more accurate and reliable diagnoses, while maintaining a focus on continuous improvement and more efficient workflows.**

We reaffirm practices that recognize diversity, foster innovative environments, and strengthen FIDI as a socially responsible, sustainable, and well-managed foundation.

We remain steadfast in our mission to build a medical imaging sector that is increasingly patient-centered, innovative, and responsible. To that end, we will press on with courage, an open ear, and hard work.

We honor the past and all the progress we have made, and we look forward to a future of growth, achievements, and lasting benefits for the health of all of Brazil.

OUR MANIFESTO

Saving lives is what drives us.

To bring to light what those who can save others need to see. We create images that have the power to change people's lives every day. Each of our images tells a story, and in every story, we make a difference.

We were born out of a desire to look out for and care for the people behind the images. Our mission is to train and support the development of professionals with a focus on excellence and quality.

And to bring innovation to diagnostics, constantly learning and reinventing ourselves. With the goal of delivering more and better results. We are proud to deliver to those who need it most, even under the most challenging circumstances.

We don't do anything halfway. We work hard to make the most of the resources we receive. And we're always exceeding expectations, going above and beyond what was agreed upon.

Our core mission is to serve. Our legacy is to bring about positive change in everything we undertake. Especially lives.



3

CORPORATE GOVERNANCE

“To help save lives and transform healthcare: that was the purpose for which FIDI was founded 40 years ago.”

We are a philanthropic healthcare organization dedicated to excellence in diagnostic imaging and compassionate care.

Our track record ensures that FIDI is the largest diagnostic imaging service provider for the SUS, which fills us with pride and gives us the confidence that we are on the right track and ready for new challenges!

A Word from the Board



FIDI has a solid, transparent, and well-structured governance model.

-  **Board of Trustees, Audit Committee, and Executive Board**
-  **Integrity Program implemented since 2016**
-  **Code of Conduct and formalized corporate policies**
-  **Independent Integrity Channel**
-  **Risk management, internal controls, and periodic audits**
-  **Membership in the Ethos Institute and the IBGC**
(Brazilian Institute of Corporate Governance), in line with best practices in corporate governance.

The FIDI Governance Board consists of 12 members, including Directors and Board Members.



DR. SERGIO AJZEN
President of FIDI

Prof. Head of the Department of Diagnostic Imaging at the Paulista School of Medicine - UNIFESP. President of the Integrated Foundation for Health Diagnostics, Research, Education and Innovation (FIDI). Senior Physician at Fleury Laboratory. Among his other scientific contributions, he has been a pioneer since 1988 in endorectal ultrasonographic examination and targeted prostate biopsy in Brazil.



DR. DANIEL BEKHOR
Deputy Director of FIDI

Radiologist in the Department of Diagnostic Imaging at the Paulista School of Medicine - UNIFESP. Postgraduate degree in Clinical Radiology from the Department of Diagnostic Imaging at the Paulista School of Medicine - UNIFESP. Deputy Director of the Integrated Foundation for Health Diagnostics, Research, Education and Innovation (FIDI).

INTEGRITY, PREVENTION, AND THE FIGHT AGAINST CORRUPTION

Since 2016, FIDI has been using the **Ethos Institute's Thematic Guide on Integrity, Prevention, and Combating Corruption** to assess the adoption of best practices in this area and monitor the organization's progress toward greater corporate governance maturity.

FIDI continues to achieve strong results in the ETHOS Report, outperforming market averages in transparency and internal controls.

ETHOS REPORT: FIDI RESULTS



BOARD OF TRUSTEES



MR. ANDERSON AUGUSTO RUZENE



DR. IVALDO DA SILVA



DR. LARISSA BELTRAMIM



DR. MARCOS HIDEKI IDAGAWA



DR. SORAYA SILVEIRA MONTEIRO



DR. VIVIAN MILANI

Learn more about FIDI's Corporate Governance

[FIDI.org.br/quem-somos](https://fidi.org.br/quem-somos)

AUDIT COMMITTEE



MR. ALEXANDRE DELGADO DA SILVA PAIXÃO



DR. NADIA DE MENDONÇA CARNIETO



MR. RICARDO LUIZ CAMARGO



MR. RUBENS PRADO SCHWARTZ

SUPERINTENDENCY



HARLEY DE NICOLA
Medical Director



HELIO AJZEN
Director of Infrastructure and IT



LUCIANO DA CONCEIÇÃO
Chief Financial Officer



VANESSA CARVALHO
Operations Manager

FIDI IS STRENGTHENING ITS ROLE IN THE HEALTHCARE SECTOR AND EMPHASIZING ITS COMMITMENT TO ETHICAL AND SOCIAL INITIATIVES.



Certified by CEBAS, it reinvests 100% of its resources in its mission to contribute to the health and well-being of the population and to Brazil's sustainable development

FIDI has reached a significant strategic milestone with its recent accession to the **UN Global Compact**, formalizing its commitment to the challenges of the 2030 Agenda and the Sustainable Development Goals (SDGs) in the areas of **Environment, Social, and Governance (ESG)**.



Learn more

www.gov.br/cgu/pt-br/assuntos/integridade-privada/pacto-brasil

Looking ahead, the institution has already joined the **CGU's Brazil Pact**, reaffirming its ethical culture and paving the way for new recognitions and compliance certifications that raise the foundation's standing in the philanthropic sector and the healthcare market.

The Brazil Pact for Business Integrity is an initiative of the Office of the Comptroller General (CGU) that encourages companies and private entities operating in the country to voluntarily make a public commitment to business integrity.

ACCOUNTABILITY



FIDI manages its financial reporting with rigor, transparency, and compliance, reflecting the commitment of a philanthropic foundation that reinvests 100% of its resources in health-related activities.

Saiba mais

FIDI.org.br/acesso-a-informacao

Working in partnership with health departments within the SUS and in a highly regulated environment, the institution is subject to audits by government agencies and fully complies with the **Brazilian Access to Information Law**. To ensure transparency in the management of resources, FIDI provides audited financial statements, activity reports, institutional documents, and relevant operational information, reinforcing its commitment to good governance and accountability in the management of public resources.

SUPPLIES

FIDI's Procurement Department operates under Procurement Regulations updated in 2024, **which are aligned with the new Public Procurement Law**, thereby enhancing legal certainty, transparency, and efficiency in its processes. The standardization of the steps—from inquiry to contract signing—**ensures decisions based on reasonableness, cost-effectiveness, and quality, thereby guaranteeing the best value for money.**

Management incorporates the **Anti-Corruption Law and the General Data Protection Law (LGPD)** into all contracts, and also requires prior technical approval for new products and proof of suppliers' good standing, tax compliance, and financial solvency. The digitization of processes reduces paper consumption and enhances a **commitment to sustainability**.

In this way, Supplies serves as an integrity portal, ensuring ethics, efficiency, and quality in supporting FIDI's operations.

4

SERVICES AND SOLUTIONS

FIDI is a leader in **diagnostic imaging solutions**, combining state-of-the-art technology with medical excellence and solid experience in healthcare management.

This expertise enables the development of customized solutions that are aligned to the needs of each client and the complexity of the various care settings.

FIDI is also prepared to support broader needs within the healthcare sector by managing and operating healthcare services, such as clinics and outpatient facilities, always with a focus on operational efficiency, quality of care, and excellence in patient care.



4 Services and Solutions

OUR SOLUTIONS



HEALTHCARE MANAGEMENT
Management of clinics and outpatient facilities with a focus on operational efficiency, quality of care, and excellence in patient care.



TELERADIOLOGY
Fast and accurate remote reports, 24/7. FIDI connects hospitals and clinics with highly specialized physicians throughout Brazil, ensuring continuous support and high-quality diagnostics anywhere in the country.



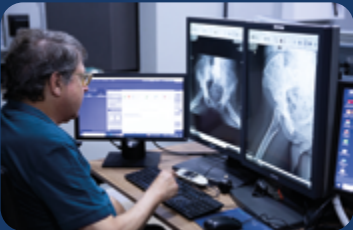
EDUCATION
Medical and technical courses using a hands-on approach. Hands-on training sessions led by medical specialists from UNIFESP, conducted in a structured setting with realistic simulations and a focus on clinical safety.



CONSULTANCY
Specialized solutions to enhance quality, safety, and efficiency in diagnostic imaging. We operate in quality management, protocols, technology assessment, risk management, and professional training.



ARTIFICIAL INTELLIGENCE
AI applied to medical imaging to support clinical decision-making with greater speed and accuracy.



FULL OR PARTIAL OUTSOURCING
We offer customized solutions, with comprehensive or modular service management, including staff, technology, clinical engineering, and care processes.

5

FIDI IN
NUMBERS



5 FIDI by the Numbers

Continuous growth.
More exams. More impact.

 **+5,1M**

More than 5.1 million diagnostic imaging procedures will be performed in 2025.



 **9,6%** A 9.6% increase in the number of exams compared to 2024.



+2.000

EMPLOYEES



+500

SPECIALIST PHYSICIANS



+120

HEALTH CARE FACILITIES
PROVIDING FIDI SERVICES



41

CURRENT MANAGEMENT CONTRACTS
FOR THE PROVISION OF IMAGING
DIAGNOSTIC SERVICES



97%

EQUIPMENT
UPTIME



2.379

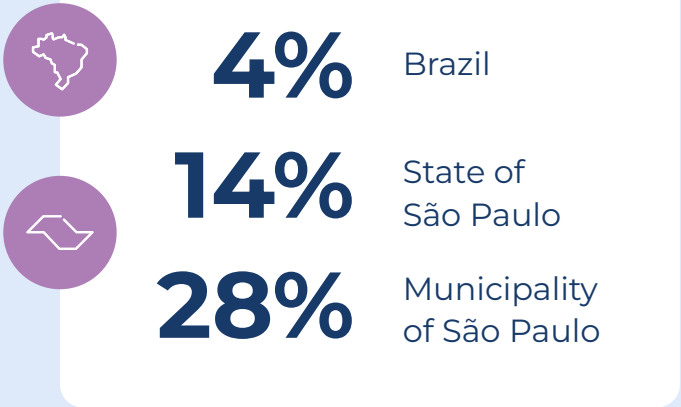
EQUIPMENT IN OUR
TECHNOLOGY PARK



FIDI HAS SIGNIFICANT REPRESENTATION WITHIN THE SUS.



FIDI accounts for a significant portion of the diagnostic imaging exams performed in the SUS.

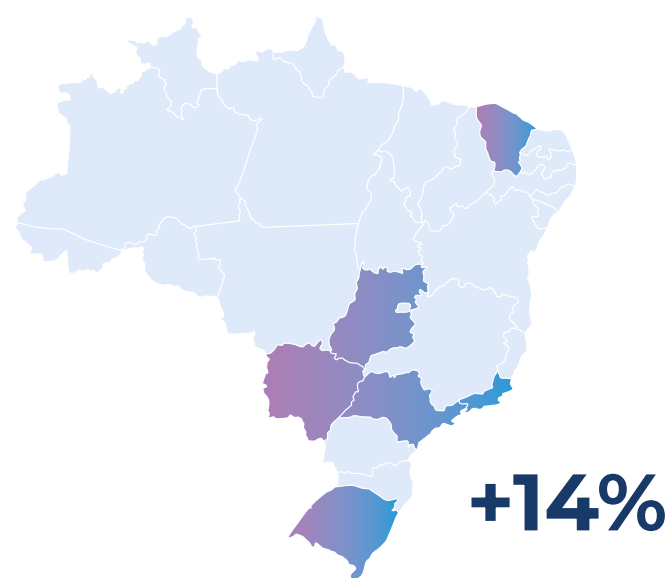


6

OUR CLIENTS



FIDI operates in public and private healthcare facilities—ranging from low- to high-complexity—that meet the highest standards of governance, accreditation, and hospital certification.



FIDI is present in more than 100 healthcare facilities within the Unified Health System (SUS) managing 41 contracts for the provision of diagnostic imaging services.

FIDI is present in healthcare facilities that account for more than 14% of the diagnostic imaging procedures performed by the SUS in the states of São Paulo and Goiás.



SÃO PAULO

Américo Brasiliense	Mirandópolis
Assis	Mogi das Cruzes
Atibaia	Osasco
Bauru	Pacaembu
Carapicuíba	Presidente Prudente
Diadema	Promissão
Francisco Morato	Registro
Ferraz de Vasconcelos	São Paulo
Itapeva	Santos
Itapevi	Descalvado



MATO GROSSO DO SUL

Rio Brilhante
Fátima



GOIÁS

Goiânia



RIO GRANDE DO SUL

Porto Alegre



RIO DE JANEIRO

Rio de Janeiro
Valença



CEARÁ

Cascavel

MEET THE CLIENTS WHO ARE PART OF OUR HISTORY:

PUBLIC CLIENTS



PRIVATE CLIENTS



OUR WORK



SEDI I and SEDI III – Government of the State of São Paulo

The operations of State Diagnostic Imaging Services I and III highlight FIDI’s role in medium- and high-complexity exams, with a focus on quality of care, diagnostic efficiency, and the ongoing integration of technology.

93%

satisfaction ratings
(excellent/good) in
surveys conducted by
the State Secretariat

44

units SEDI I, SEDI III
and Mobile Units

+2,5M

of exams taken
in 2025

- ✓ Performing highly complex procedures, including arteriography
- ✓ **Advanced imaging modalities** such as PET-CT and hemodynamics

- ✓ **Direct Digital Radiography** (DR) implemented
- ✓ Operation of the “Mulheres de Peito” Program with **5 mobile units**



São Paulo Municipal Department of Health

FIDI has been operating in hospitals and facilities within the municipal network since 2001, ensuring a comprehensive range of care, prompt diagnosis, and technological modernization.

27

units served

12

hospitals in the
municipal network

636

employees
dedicated to the
operation

1,4M

million exams
conducted per year



MEDICINA DIAGNÓSTICA

FIDI Clinic – Prof. Dr. Roberto Nogueira

FIDI Clinic supports the municipal health network in providing care through the SUS, expanding access to specialized tests in an outpatient setting.



Expansion of the
portfolio with
electroneuromyography



Implementation of ABPM
and Holter monitoring



IAMSPE – Institute for Medical Care for State Public Servants

A partner of IAMSPE for over 17 years, FIDI leads the institution’s technological modernization and management of diagnostic imaging.



Installation of
an MRI Machine
1.5 Tesla



Installation of
80-channel CT
Scanners



1.200M²

area of the New Diagnostic
Imaging Center

REDUCTION IN THE SLA FOR CONDUCTING EXAMS ON HOSPITALIZED PATIENTS



Magnetic resonance imaging
REDUCED FROM 72H TO 24H



CT scan
REDUCED FROM 36H TO 24H



Guarulhos - SP

FIDI operates at the Medical Specialties Center (CEMEG) and the Mobile Health Unit, expanding the public's access to preventive and diagnostic exams.

- ✓ Bilateral mammography
- ✓ Breast and transvaginal ultrasounds



400% increase in the daily number of exams



HUGOL
Goiás Emergency
Hospital

The implementation of FIDI at HUGOL enhances diagnostic efficiency in a highly complex and urgent hospital setting.

147mil
exams performed
in 2025*

+4,1%
growth in
healthcare

56%
reduction in the
average exam
completion time

4,54
Bed Turnover
Rate



OUR CLIENT'S
SATISFACTION



**PATIENT
CARE**
92%
satisfaction



"A partner company that provides excellent service."

"Quality, commitment, and respect shown by FIDI staff toward our patients and colleagues."



**MEDICAL
REPORTS**
88%
satisfaction



"The system used has been satisfactory, with only a few deviations in the quality of the reports."



**OPERATIONS
SUPPORT**
93%
satisfaction



"Friendliness, responsibility, and respect."

"A team fully committed to quality and client service."



EQUIPMENT
90%
satisfaction



"Equipment with up-to-date preventive maintenance and responsive technical support."



**CLIENT
SERVICE**
93%
satisfaction



"Whenever necessary, we had the support and cooperation of all the professionals at FIDI."

"Provide appropriate support for services directly related to the facility."



**SUPPLIES AND
FACILITIES**
96%
satisfaction



"Very well-organized spaces. High-quality materials."

PATIENT SATISFACTION

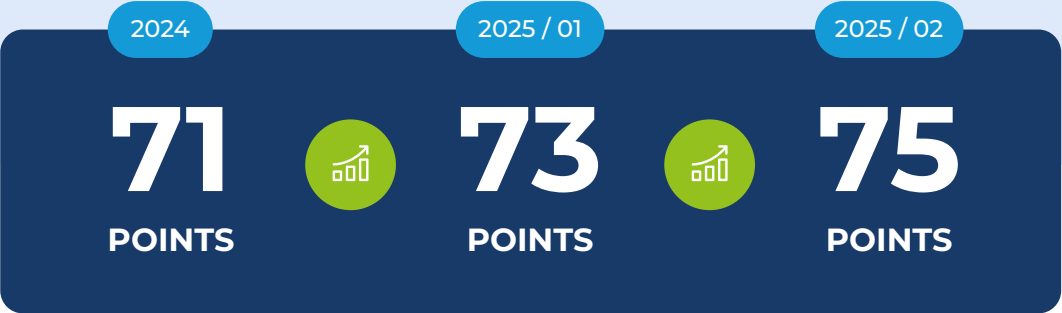
FIDI's Net Promoter Score (NPS) is a key metric for assessing satisfaction and user retention, specifically applied to elective patients referred from outpatient clinics in fully managed facilities.

The data is collected via SMS immediately after the exam is completed, asking about the likelihood of recommendation and evaluating criteria such as front desk service, technical staff, nursing staff, and delivery of medical reports.

The historical data shows a consistent upward trend, with the institution maintaining high levels compared to other areas of the healthcare sector.

In terms of performance, the average NPS for 2024 was 71 points, remaining stable above the 70-point mark for most of the year. By 2025, the average had risen to 73 points, showing significant growth in the second half of the year, when it reached 75 points in October, November, and December.

FIDI's NPS Trends:



 This result is particularly significant because it has achieved the **“Excellence”** level established by FIDI itself, indicating greater operational maturity and improvements in the user experience.



7

PEOPLE WHO
MAKE A DIFFERENCE
IN HEALTHCARE

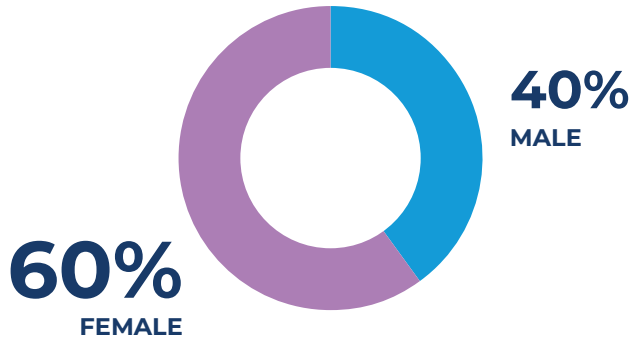


HUMAN RESOURCES

FIDI's Human Resources department operates in a strategic and data-driven manner, using indicators and benchmarks from the healthcare sector to support their decisions. This approach makes it possible to evaluate the performance of human resources functions relative to the market, thereby consolidating the HR as a strategic partner that drives continuous business improvement.



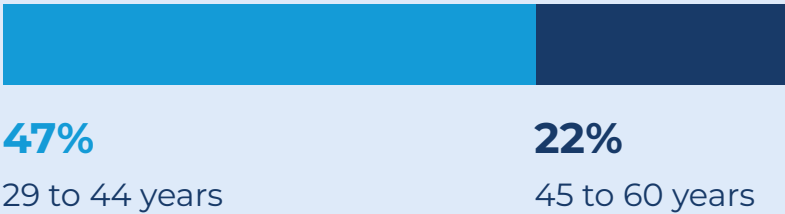
2.037
EMPLOYEES



The presence of women is even more significant in leadership roles



Age profile of the team in 2025, reflecting an environment that combines experience and renewal



DIVERSITY AND INCLUSION

104 PROFESSIONALS (PWD) IN 2025

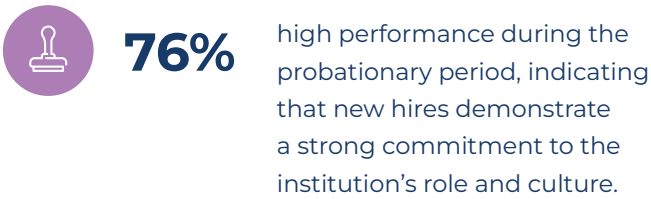
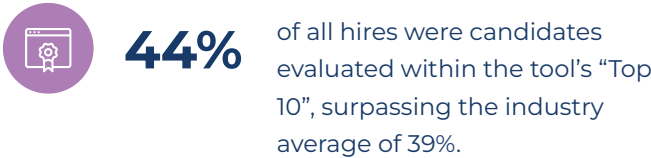
The institution meets and exceeds the legal quota for people with disabilities (PwD), with a particular focus on holding in-person meetings designed to listen to and address their needs.

TALENT ACQUISITION

Talent Acquisition stands out for its agility and use of cutting-edge technology. FIDI uses artificial intelligence strategically, outperforming the industry average. High performance during the probationary period underscores the effectiveness of the selection process and indicates that hiring practices are closely aligned with the institution's mission and culture.



AVERAGE TOTAL HIRING TIME





Our commitment to the candidate experience is demonstrated by our receipt of the **Gupy Feedback Seal**, as FIDI guarantees feedback and a response to all registered candidates.

Feedback and response to registered candidates:



Monthly turnover (2025):



FIDI's Careers page is the primary recruitment channel, accounting for more than 40% of applications.

Find out more at

[FIDI.org.br/trabalhe-conosco](https://fidi.org.br/trabalhe-conosco)

7 People Who Are Making a Difference in Healthcare

SPECIALIZED SERVICE IN OCCUPATIONAL SAFETY AND MEDICINE



FIDI's Occupational Health and Safety Department (SESMT) works strategically to promote the health, safety, and well-being of employees, in line with the Sustainable Development Goals and regulatory standards.

Through preventive measures, medical monitoring, awareness programs, and initiatives such as SIPAT, the Foundation fosters a culture of care, transparency, and integrity in the workplace.

More than just complying with legal requirements, FIDI uses occupational health as a driver of institutional sustainability, recognizing that caring for people is an essential part of creating value for society.



PEOPLE MANAGEMENT AND DEVELOPMENT

Organizational climate

The management of the Organizational Climate is monitored through biannual surveys.

Engagement and satisfaction (2024)

In 2024, they reported an engagement rate of 90% and an overall satisfaction rating of 8.68.

Coffee with HR

A key initiative is "Coffee with HR," a monthly mentoring and discussion forum where leaders can discuss real-life scenarios and strengthen HR's advisory role in team development.

Training and Development

In the area of Training and Development, FIDI provided more than 105,000 hours of training in 2024 and 2025, covering technical training (such as TC and RM), onboarding, and corporate education.

Strategic Use of e-NPS

The e-NPS (Employee Net Promoter Score) is used strategically to schedule site visits and develop improvement plans.

Corporate Education Program (2024)

The Internal Corporate Education Program, launched in 2024, focuses on developing leadership skills in areas such as Leadership 5.0, Emotional Intelligence, and Conflict Management.

Competency-based assessment (2025)

In November 2025, the institution launched its first competency-based assessment cycle, marking a significant step forward in the maturity of its career management and succession planning.

Leaders' Meeting

The Leaders' Meeting, held four times a year since 2017, promotes strategic alignment and integration.

FIDI WELLNESS PROGRAM



Launched in 2020 based on a survey assessing employee health, the FIDI Wellness Program has evolved steadily, anticipating the guidelines of Regulatory Standard No. 1 (NR-1) and strengthening the management of psychosocial risks in the workplace.

Built around the emotional, physical, occupational, financial, and legal pillars, the program offers:

- ✓ Free psychological and nutritional counseling
- ✓ Telemedicine
- ✓ Encouraging physical activity
- ✓ Financial counseling
- ✓ Benefits focused on family well-being.

By 2025, employee engagement had grown significantly, reflecting employees’ trust and reinforcing a culture of care, prevention, and valuing people.

 **245** psychological consultations

 **173** nutritional consultations



REPORT CENTER



The Report Center is the strategic hub of diagnostics imaging of FIDI



500
PHYSICIANS



130
EXCLUSIVE DEDICATION



+14mil
REPORTS DAILY CAPACITY

EXAMS SUBMITTED ON TIME, CONSISTENTLY



Performance has historically remained above the minimum required SLA (Service Level Agreement) threshold of 98%. In 2024, it achieved a 99.5% SLA compliance rate across 2.1 million reports; in 2025, even with contracts requiring results to be returned within two hours, it recorded a 99.0% compliance rate across 2.3 million reports.

QUALITY AND READINESS IN SERVICE DELIVERY



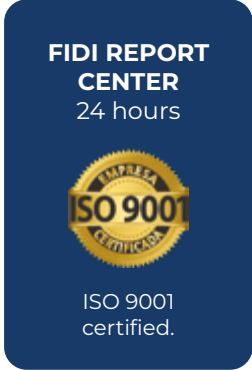
83% client satisfaction is the result of reliable and well-structured processes



Since 2019, international quality standard certification that ensures organization and consistency in reports



Continuous operation, 24 hours a day essential for urgent cases, where response time makes a difference in the patient's outcome



NURSING AND EXPERTS

FIDI's nursing and specialist teams work closely together to ensure high-quality care, patient safety, and standardized processes in diagnostic imaging.



Nursing plays a strategic role in care management, streamlining processes, and supporting certifications and accreditations such as ONA and ISO, in addition to participating in bodies such as the Patient Safety Center and the Radiation Protection Committee.

In addition, the specialists conduct technical visits, peer reviews, and protocol updates, ensuring compliance with the standards and criteria for excellence established by the **Brazilian College of Radiology**. This joint effort also strengthens continuing education, technological modernization, and the expansion of services, **including teleradiology and the implementation of nuclear medicine (PET-CT).**



8

QUALITY AND SCIENTIFIC RESEARCH



QUALITY

FIDI's Quality Department ensures the continuous improvement of care processes and diagnostic accuracy, thereby strengthening clinical governance and patient safety.

The Documents and Protocols Division has already developed 349 technical documents, featuring automated management and periodic reviews, in accordance with guidelines from organizations such as the ACR (American College of Radiology) and the CBR (Brazilian College of Radiology). The peer review is an established practice: in 2025, 4,650 CT and MRI scans were reviewed, with a 95% agreement rate, in addition to 889 mammograms (MG), achieving a 96% agreement rate.

The Patient Safety Center (NSP) handled 1,086 reports during the period, using the data to review protocols and conduct educational initiatives. The results underscore FIDI's commitment to technical excellence, patient safety, and continuous improvement.

349

TECHNICAL
DOCUMENTS
DEVELOPED

4.650

EVALUATED COMPUTED
TOMOGRAPHY AND
MAGNETIC RESONANCE
IMAGING EXAMS

889

EVALUATED
MAMMOGRAM
RESULTS (MG)

96%

AGREEMENT



DR. HENRIQUE CARRETE JR.

FIDI Quality Head

Prof. Dr. in the Department of Diagnostic Imaging at EPM/UNIFESP, Chair of the Division of Adult Diagnostic Imaging at EPM/UNIFESP. Full Member and Member of the Advisory Board of the Brazilian College of Radiology. Founder and Member of CADI/PADI (Diagnostic Imaging Accreditation Program) of the Brazilian College of Radiology. Former president of the Brazilian College of Radiology and the Inter-American College of Radiology. FIDI Quality Head.

SCIENTIFIC RESEARCH



FIDI's activities are intrinsically linked to knowledge production and scientific research. The publication of relevant articles is used to reinforce **FIDI's** core identity **as an institution that consistently produces innovative content.**

Media coverage strengthens the brand and bridges the gap between FIDI's research and its public exposure, including participation in international consortia and discussions on artificial intelligence.



Since 2019, researchers at DDI-UNIFESP have published 275 academic and scientific articles in journals and specialized publications recognized in Brazil and around the world.



275

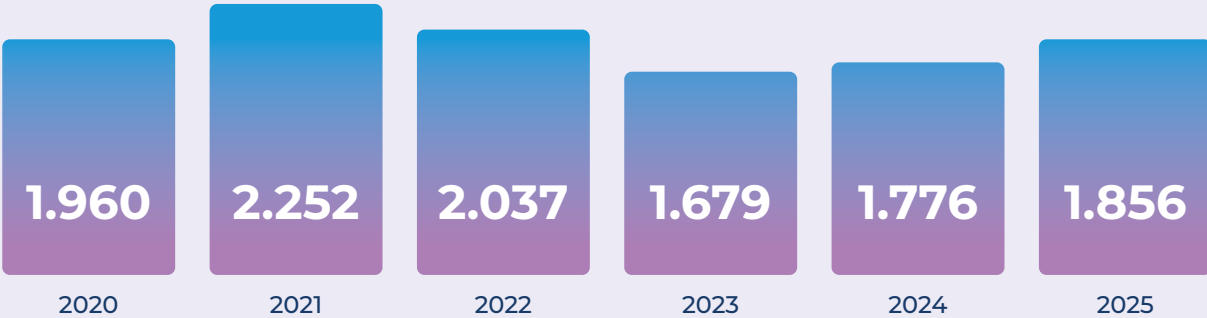
PUBLICATIONS OF ACADEMIC
AND SCIENTIFIC ARTICLES



11.560

CITATIONS IN PUBLICATIONS RELATED
TO THE STUDY OF DIAGNOSTIC
IMAGING.

Number of citations per year:



9

INNOVATION, TECHNOLOGY, AND SYSTEMS



INNOVATION

Innovation is one of the most strategic areas at FIDI, integrating healthcare, technology, and Artificial Intelligence (AI) to transform the patient journey and enhance operational efficiency.



CLINICAL

Prompt diagnosis

The Oxipit IAMSPE project streamlined the workflow for chest X-rays by automating the analysis of 75 clinical findings. The tests are evaluated in about 3 minutes, reducing the response time in the emergency room by nearly an hour.



INNOVATION AND PARTNERSHIPS

Global-scale development and validation

The integration with CARPL, approved by the FDA and ANVISA, and its participation in the Bunkerhill consortium, alongside institutions such as Harvard and Stanford, position FIDI at the forefront of the development and validation of healthcare algorithms.



ADMINISTRATIVE

Operational efficiency

Automating medical billing with artificial intelligence reduced processing time by 92%, streamlining the processing of approximately 1,600 invoices per month.



PATIENT EXPERIENCE

Access and digital engagement

Automating the reception desk has reduced wait times by more than 50%. Digital delivery of results achieved an open rate of over 55%, while the Iris chatbot expanded access and strengthened relationships with patients and partners.



By combining research, efficiency, and care, FIDI has established itself as a national and international leader in the strategic application of AI in medical imaging.

CORPORATE TECHNOLOGY AND SYSTEMS

The Corporate Technology and Systems departments support FIDI's digital transformation and operational efficiency through an integrated and secure technology infrastructure.

Through the **Health Imaging AWS** project, in partnership with Amazon Web Services, the Foundation migrated approximately **1 petabyte of medical images to the cloud**, boosting innovation and efficiency, with the potential to **reduce costs by up to 40%**.

The operation is supported by corporate systems and Business Intelligence (BI), which ensure integration, decision support, and transparency of metrics, as well as **processes aligned with the LGPD and AI initiatives that increase efficiency and strengthen technology governance**.



Migration from

+1 PETABYTE

medical images to the cloud



Potential for reducing

↓ 40%

in costs



+100

web links



+2000

computers



+300

servers



24/7

support team

10

PROJECTS, EXPANSION AND COMMUNICATION



PROJECTS



STRATEGIC ACTION

FIDI's Projects and Processes department acts as a strategic partner to the business units, promoting governance, operational efficiency, and continuous improvement through the standardization of workflows, the implementation of performance metrics, and the execution of structural initiatives.



GOVERNANCE AND EFFICIENCY

In terms of governance and efficiency, the Billing Portals (SMS and HSPM) have increased transparency and reduced disallowances and rework in the public sector.



CORPORATE PROCESSES

In 2024 and 2025, the department structured 53 corporate processes (HR, Legal, Finance, and Operations), serving as an internal consulting team to map workflows, implement automation, and improve organizational performance in an integrated and measurable way.



MANAGEMENT BY PERFORMANCE INDICATORS

The Camisa 10 Project (Indicator-Based Governance) monitored 27 operational units, resulting in the completion of approximately 440 action plans based on production indicators, report SLAs, and patient satisfaction.



EXPANSION

The Expansion division leads FIDI's sustainable growth strategy, integrating economic viability, social impact, and institutional strengthening.

In the B2B (private) sector, between 2024 and 2025, FIDI expanded its presence to Rio de Janeiro, Mato Grosso do Sul, Minas Gerais, and Ceará, consolidating recurring revenue and long-term partnerships. In the B2G (public) segment, **315 bids were analyzed** and 21 bids were submitted, maintaining an average of one per month, with a focus on contracts with high social impact.



In Institutional Relations, FIDI strengthened governance through strategic partnerships with organizations such as IBGC, FONIF, APF, and IBROSS and FEHOSP, expanding the dialogue on public policy and the sustainability of the SUS.

FUNDRAISING

In fundraising, projects through PRONAS and PRONON have boosted social impact. The Humanization Project for People with Disabilities raised **R\$1.65 million** to train **1,500 professionals** in São Paulo and Goiás.

UPCOMING INITIATIVES

Upcoming initiatives include TEAcolhe (2026–2027), the Children's Eye Screening Program (with a goal of reaching **25,000 children** in the South Zone of São Paulo), and the Carreta Amiga mobile clinic, which is currently in the fundraising phase to provide preventive health screenings for up to **5,000 people** in Maranhão and northern Minas Gerais.



As a result, the Expansion division is consolidating FIDI's structured growth, geographic diversification, and expansion of its social impact on a national scale.



COMMUNICATION

FIDI's communication results showed significant growth in visibility and effectiveness, as evidenced by the key indicators for 2024 and 2025.



Media coverage:



11,6M

Estimated Views by 2024 and 2025

2M

people / campaign reach between 2024 and 2025

2

Relationship Meetings in 2025

27

interviews given by spokespersons in 2025

13

participation in events between 2024 and 2025



In 2024 and 2025, FIDI's participation in 13 events helped increase brand recognition and foster engagement with key audiences in the healthcare and medical imaging sectors.

COVERAGE IN MAJOR MEDIA OUTLETS



Public hospitals are focusing on partnerships



Men's health: truck in the South Zone offers exams for public servants



AI reduces wait times for chest X-ray results from one hour to 5 minutes in emergency room at the HSPE



Mammogram of tracking: what is health emergency among Brazilian women?

HIGHLIGHTED EVENTS

Participation in major events, conferences, and seminars



COSEMS/SP 2024
Santos



Fehosp 2025
Campinas



CMB 2025
Brasília



Primme in House 2024
Santa Casa de São Paulo



Pink October 2024 Event with Dr. Vivian Milani
São Paulo



CONAHP 2025
Transamérica Expo Center



16th São Paulo Foundations Conference
APF / FAAP



Innovation Heart Care 2024 -
Neomed



Hospitalar 2025



São Paulo Public Employees' Hospital has a new MRI machine that performs scans 50% faster



New ANS guideline will expand early-stage breast cancer diagnostic in the private healthcare system?



Hospitals in São Paulo use AI to improve and streamline procedures



AI speeds up the analysis of exams at the São Paulo Public Employees' Hospital



WOMEN'S MONTH 2025: TAKING THE LEAD AND SELF-CARE

In 2025, FIDI hosted an exclusive event for female employees during Women's Month at Casa da Fato Relevante. The event highlighted key topics such as physical and mental health, self-esteem, and the power of knowledge, emphasizing the role of women's leadership and encouraging self-care.



HEALTHCARE LEADERS AWARD 2025

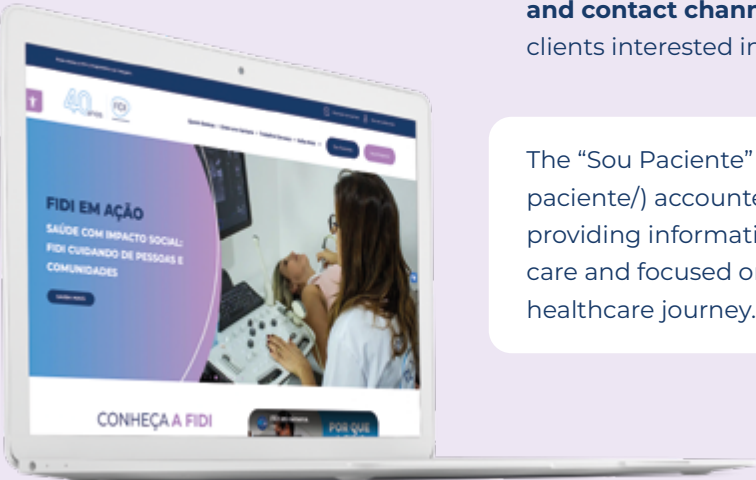
FIDI won the Media Group Health Leaders Award 2025 in the Laboratories category, in recognition of its excellence in diagnostic imaging services and through its consistent presence in print and digital media on high-profile topics such as innovation, artificial intelligence, management, and leadership. The award aims to honor the companies that stood out the most during the year, based on evaluation criteria derived from market research and a public vote.

FIDI'S NEW WEBSITE EXPANDED ACCESS AND IMPROVES THE EXPERIENCE

Acesse [FIDI.org.br](https://fidi.org.br)

The redesign of the FIDI website is particularly noteworthy, having attracted more than **311,000 new users**. The primary objectives of the FIDI website redesign were to highlight FIDI's relevance and core mission in promoting the health and well-being of the population, **improve the user experience (for patients, clients, and employees)** when navigating and accessing content, and **facilitate access to exams' results and contact channels**, as well as showcase the services to new clients interested in engaging FIDI.

The "Sou Paciente" (I Am a Patient) page ([FIDI.org.br/sou-paciente/](https://fidi.org.br/sou-paciente/)) accounted for 35% of visits to the FIDI website, providing information centered on compassionate, empathetic care and focused on supporting patients throughout their healthcare journey.



11

SOCIAL IMPACT

As a philanthropic social health organization, the Foundation carries out ongoing initiatives that go beyond the provision of diagnostic services, directly contributing to the transformation of lives and communities.



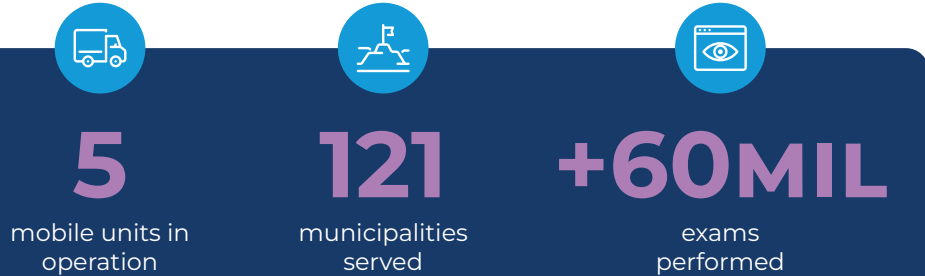
“MULHERES DE PEITO” PROGRAM

Operated by FIDI since 2014, the Mulheres de Peito Program brings early breast cancer screening directly to the most vulnerable regions of the state of São Paulo through mobile units integrated with the SUS, with no appointment necessary for women aged 35 and older.

A decentralized approach expands access to high-quality mammography, speeds up the identification of suspicious cases, and ensures prompt referral for treatment when necessary. More than just screenings, the program promotes prevention, equitable access to healthcare, and has a direct impact on reducing breast cancer mortality.



BY 2025, THE PROGRAM HAD ACHIEVED IMPRESSIVE RESULTS:



FIDI IN ACTION PROJECT



FIDI in Action expands access to healthcare in communities that are most in need of preventive care through mobile outreach campaigns conducted in partnership with civil society leaders.



2024

In 2024, the project visited **15 cities**, expanding access to healthcare through early diagnosis and preventive guidance, offering exams for:

Women's Health

- ✓ Breast ultrasound
- ✓ Transvaginal
- ✓ Pap smear

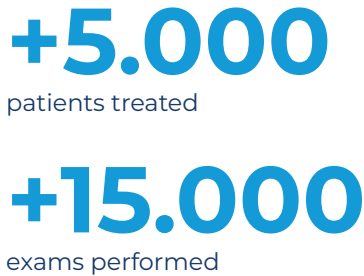
Men's Health

- ✓ Electrocardiogram
- ✓ Rapid glucose tests
- ✓ Cholesterol

2025

In 2025, the initiative expanded its reach: starting in September, it began operating in two locations simultaneously, reaching **77 communities with a focus on women's health**. The expansion of operations has broadened the scope of services, benefiting a significantly larger number of women and strengthening prevention as a tool for direct social impact.

KEY ACHIEVEMENTS IN THE FIRST TWO YEARS OF THE PROJECT:



MEN'S HEALTH TRUCK (IAMSPE)



In November 2024, in partnership with Iamspe, FIDI launched a mobile unit dedicated to men's health, offering essential screenings such as:

- ✓ PSA (Prostate-Specific Antigen)
- ✓ Blood sugar
- ✓ Cholesterol
- ✓ Electrocardiogram



4

days of action



405

patients treated

Live reporting on SPTV



<https://g1.globo.com/sp/sao-paulo/sp1/video/saude-do-homem-carreta-na-zona-sul-oferece-exames-para-servidores-publicos-13137228.ghtml>



SAVING LIVES IS WHAT DRIVES US

For 40 years, every image has reinforced our commitment to a healthier future.

Let's celebrate together.

40
anos



Hire FIDI

Contact us and discover
the best in diagnostic imaging.

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